

Land. Connect. Explore.

Your one-page Japan internet arrival card

Keep this file on your phone. Open it once with internet off to test your saved copy.

1. GET ONLINE AT THE AIRPORT

Haneda / HND	HANEDA-FREE-WIFI
Narita / NRT	FreeWiFi-NARITA
Kansai / KIX	#AirportFreeWiFi-Kansai
Kansai alternative	#AirportFreeWiFi-Kansai2.4G

Confirm the network name on official airport signs. Open your browser and finish the connection screen. Coverage varies; move or ask airport staff if needed.

2. CHECK YOUR JAPAN DATA CONNECTION

- ☐ Before leaving flight mode, check the Home line settings. Turn flight mode off when permitted.
- ☐ **Japan travel eSIM: ON.** Select **Japan travel for mobile data.**
- ☐ **Automatic data switching: OFF.**
- ☐ **Travel-line data roaming:** follow your selected provider and plan instructions.
- ☐ **Home line:** switch it OFF, or keep it on with its data roaming OFF where separately available. Ask your home carrier about call, SMS, voicemail and Wi-Fi Calling charges.
- ☐ Briefly turn Wi-Fi off and open a new web page. If it fails, reconnect to airport Wi-Fi for help.

Home OFF means no ordinary home calls or SMS. Plan access to sign-in codes before travelling. A data-only travel plan does not itself include a Japanese phone number.

3. IF IT STILL DOES NOT WORK

Check your package activation rule, data balance and expiry. Use only your provider's roaming, network and APN instructions. Try flight mode on/off or a restart after checking settings. Contact the provider over Wi-Fi. **Do not delete your eSIM as a first fix.**

Save separately: hotel name and address, arrival route, provider instructions, booking reference and support contact. A bookmark alone is not an offline copy.